



TO: Melinda Lin, Principal Planner, County of Santa Clara  
FROM: Pam Grey, Vice President of Administrative Services, De Anza College  
RE: Questions from the College Community re Clinic  
DATE: December 11, 2023

Per your request, below are questions that have emerged from constituencies at the college regarding the health clinic, in some cases slightly modified for clarity or context.

We look forward to receiving the requested list of benefits to the college from the public health clinic.

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**1. How many patients will be seen daily?**

We have not determined the staffing model for the clinic but typically one provider can see about 15-20 patients a day. In addition, patients will be accessing the outpatient Pharmacy, Diagnostic Imaging, and Lab. This would increase patient volumes by 25-30%.

**2. What will be the hours and days of operation?**

Monday through Friday 8:00am-5:00pm. Over time, we will evaluate with the College to determine if extended evening and/or weekend hours would benefit the community.

**3. Is there a commitment to offer free medical care for our students and employees even if they live outside of the county or country? What about international students, specifically?**

If students and employees have health insurance, we will bill their insurance as payment for services. If students and employees do not have insurance, we have financial counselors who can assist them to determine eligibility into a health coverage program, including international students and those that live outside of County and Country. Our County Health Coverage programs assist those that do not have coverage, such as the Primary Care Access Program (PCAP), based on income levels.

**4. Does the public health clinic serve people with private health insurance, such as college employees?**

To clarify, this clinic is not a public health clinic but rather an Ambulatory Care health center operated by the Santa Clara Valley Healthcare (SCVH).

In Santa Clara County, a public health clinic is operated by the Public Health Department with services related to immunizations and travel health services for those planning to travel internationally.

Yes, the health center will accept private health insurance for which Santa Clara Valley Healthcare has a contract with as a network provider.

**5. Are there income limits for free healthcare? It has been stated that the clinic will be free for students – in what situations is this true? What students would not be served for free?**

If students have health insurance, the health center will bill the student's health insurance for services. If students do not have health insurance, our financial counselors will work with them to determine their eligibility for various health coverage programs. Given the income level of most students, it is anticipated that most students will qualify for programs that require very little, if no, out of pocket expenses. The clinic will not turn any student and patient away.

**6. How will the county replace the lost revenue for the monthly, student-run Flea Market?**

The impact assessment on the student run Flea Market will need to be determined by Foothill/DeAnza. That may make this a point of discussion when we start to consider terms to be included in the ground lease agreement.

**7. The PVs in Lot B are important for the college's energy management. What is the county's plan for replacing these?**

The parking plan is still under discussion with FHDA. No determination has been made regarding the PVs in Lot B at this time.

**8. If health technology students are required to do their practicums in hospitals and labs, then what opportunities would the clinic provide them?**

Santa Clara Valley Healthcare currently offers several opportunities for students and has rotations for Phlebotomy, EKG, Medical Assistant, Medical Lab Technician and Diagnostic Imaging at SCVMC (hospital) and some clinics. SCVH looks forward to further expanding and partnering with the College for students to their practicums in hospital and clinic settings.

**9. Will the county offer TB testing for employees at no cost to the district?**

FHDA will need to continue their current practice for TB testing of their employees. The health center will not provide TB testing to FHDA employees.

**10. Will the county offer workers compensation services for the district?**

The health center will not be a designated worker's comp provider and will not offer workers compensation services solely. However, if there is a medical issue that needs to

be addressed irrespective of the workers compensation, the health center will be able to provide.

**11. The chancellor has stated that abortion services will be offered at the clinic. Is this true?**

The health center will offer primary care services including family planning as appropriate. Patients will be referred to specialists for necessary care. Abortion services will not be provided at the Clinic.

**12. What other women's health services will be available?**

The health center will offer OB/GYN services, mammography, gynecological screenings and health education on women's health.

**13. How was this location selected, since Cupertino and west county residents have higher incomes and a very high percentage have private health insurance? Where will the majority of patients travel from?**

Preliminary analysis of the North County/West Valley region (ie District Five) indicated that more than 40,000 District Five residents receive some form of public assistance. More than 39,000 District residents receive health care coverage through Medi-Cal and approximately 20,000 District Five residents are already SCVMC patients.

The new clinic would not only expand capacity to improve access to primary care for all payers, including private insurance, but also help local residents by offering services not otherwise available.

**14. Is public transportation adequate for those without cars who live outside of the area?**

This may be more appropriate for FHDA to address given their student population who come for in person learning as well as employees who come onsite to work.

**15. What is the budget for the building and how will it be funded? Does it require a parcel tax or bond?**

Current anticipated budget for the VHC clinic building is \$51.2M-\$58.9M, both soft and hard costs. If required, the parking structure anticipated budget is \$15.7M-\$24.4M, dependent on demand, layout and dept of structure. Financing has not been determined at this time, but sources would be all County.

**16. How much square footage will be needed for the building and surrounding grounds? What will the footprint look like?**

Square footage is approximately 25,000sf, dependent upon the final program of clinical and support services. We have tentatively located the building and parking structure, if determined it is needed, at the northwest corner of Lot B.

**17. A state formula establishes how many parking spaces colleges must have. How does the county decide this? How many parking places will the building require?**

FHDA has provided the County with a preliminary baseline parking counts for the Fall quarter. Final counts are still unknown as there are still discussions and assumptions as a hybrid model for in person student instruction. There will be further discussion on the parking space requirements.

The following table are the types and number of parking spaces that are required by code at this time of analysis:

<b>NEW BUILDING PARKING - REQUIRED BY CODE</b>												
	Total Spaces	Accessible: Regular	Accessible: Van	Low-Emitting Vehicle	Fuel Efficient Vehicle	Carpool	Vanpool	EVCS	EVCS- Accessible Regular	EVCS- Accessible Van	EVCS- Accessible Ambulatory	EV Capable (No EVSE)
Required: 25,000 SF Medical Building	143	5	1	0	0	0	0	14	1	1	0	14

**18. How is the county reimbursing the district for staff time dedicated to this project?**

As this collaborative project gets underway, it is the expectation that both parties, County and FHDA, will dedicate staff to work on this project and cover its own costs.

**19. Is a pharmacy part of this project? If so, and for other reasons such as the emptiness of the campus at night, what security will the county provide? How will security officers work with district police?**

Security will be provided during clinic business hours. Security is for the school campus will be the responsibility of FHDA.

**20. What is the value to the college and district?**

The proposed clinic will provide another point of access for services including Family Medicine, Diagnostic Imaging, Pharmacy, to name a few, for students and West Valley community residents.

**21. Other than students, what are the demographics served at this facility?**

Residents in the community.

**22. Will the clinic provide sports medicine for athletes?**

The clinic will provide general family medicine, not specifically sports medicine. We do have a sports medicine program, that we could explore further.

**23. Will the clinic be all electric? Will the building be LEED certified?**

It is planned for the clinic to be a LEED Silver standard building.

**24. Does the county have its own grounds staff to maintain the area around the building?**

The County will be responsible for maintaining the clinic itself.

**25. What kind of behavioral health services will be offered?**

Behavioral health screening/evaluation services will be provided to all patients, with Primary Care Behavioral Health (PCBH) services being offered at the clinic. PCBH services are for individuals diagnosed with mild to moderate mental health conditions. Those individuals requiring a higher level of care will be referred to specialty mental health services.