

SSPBT ISP Presentation

Thursday, January 20

ISP Staff

- Angelica Strongone, Admissions Coordinator
- Andrea Santa Cruz, Immigration Advisor
- Denica Kelly, Counselor

ISP Admissions

- Currently – about 1,000 students
- Increase in inquiries and applications for Spring and Fall 2022 (about 50% growth)
- New population of overseas "Global students"

ISP Immigration Advising

- F-1 Regulations through USCIS (United States Citizenship & Immigration Services)
- Impact on retention when students are out of status
- Student needs beyond academics - need for additional support

Counseling - Quality and Integrity of Services

- Drop-In/Appointment Times waits
- Impact on marketing and recruitment efforts globally -
Quality of our services should accurately reflect marketing
- New population of Global students w/ different time zones/needs

Counseling – Equitably Meeting Student Needs

High-Needs population:

- Financial issues, food insecurity, homelessness
- Mental health issues
- **Immigration regulations***
- **Geo-political factors***
- **Time Zones***
- **English Learners***
- **New to country - cultural adjustment***